



General Care and Use of Concrete:

Concrete is a natural material comprised of sand, stone, cement, and water. Much like any natural material such as wood or stone, concrete is porous. To ensure the lasting beauty of your concrete surface, please review and follow these best practices and cleaning guidelines on concrete surfaces.

Best practices:

- Wipe up spills asap.
 - Don't leave anything on the concrete that would trap moisture on the surface restricting evaporation. A wet towel and a sweating glass are examples.
 - Don't cut directly on the surface. Use cutting boards.
 - Don't set hot pots or pans directly on the surface. Use trivets.
- If your concrete is outside, cover it up when not in use, like you would your grill

Cleaning Guidelines:

- Use only mild pH balanced cleaners. Warm dish soap and water will do, but commercial products such as Simple Green can be used if preferred.
- Don't use abrasive cleaners. There is no need to scrub anything off the concrete. -If you are trying to remove dried on food or drink, soak the dried material with some warm soapy water until softened and wipe clean.
- Don't use acidic cleaners on concrete as it can etch the sealer and eventually the concrete surface itself. This includes vinegar, bleach and citrus based cleaners.
- Don't use solvents. Depending on the strength of the solvent, the sealer could be affected immediately or over various lengths of time.
- Use only soft sponges, towels, etc. Just as abrasive cleaners will scratch and degrade the sealer, so will Scotch-Brite/steel wool type pads.

Repair and Resealing:

- Scratches and chips will happen. Scratches can be either spot repaired or the entire countertop can be scuffed and resealed. Light scratches on the surface of the sealer are considered normal wear and should not affect the performance of the sealer. Gouges or scratches that go through the sealer to the concrete may affect the sealers ability to protect the concrete and should be repaired immediately. Chips can be repaired as well. Repairs do not always blend in perfectly and will most likely be visible. Neither scratch repair or chip repair is covered under our warranty. This service would be done under a separate contract.
 - In time, most concrete surfaces will need to be resealed. The interval between sealing and resealing will depend on the amount and type of use the surfaces see. Darkening or "saturation" under normal use is an indicator that it is time to reseal.
- As always, call us if you have any questions.

Signature

Date

Job Name